

FRIDAY Programme for LAI / CILIP Ireland 2012 Conference, 20th April 2012 in Belfast

Morning Papers

1. Margaret Hayes: City Librarian, Dublin City Libraries

What's the Story?"– Dublin, the 4th UNESCO City of Literature; The City Library Service as Catalyst, Co-ordinator and Strategic Partner.

Friday 10.15am KEYNOTE

ABSTRACT : Dublin was awarded this designation in July 2010 based not only on the diversity of its literary heritage, but also on the vitality of its contemporary literary scene. The lengthy and engaged process of submission was lead by Dublin City Public libraries, on behalf of Dublin City Council, and recognized the city library's evidenced achievements in promoting literature, building alliances and partnerships and engaging with broader civic and national agendas and strategic objectives. The city library service continues to lead the development of this designation. If you want to hear more " wait 'till I tell you."

BIOGRAPHY : Margaret Hayes was appointed Dublin City Librarian in 2010. She has worked in public libraries since 1977, and in Dublin since 1984, after a short career in education. She is the Chairperson of the Management and Steering Groups of the Dublin UNESCO City of Literature office and of the committee of the International IMPAC Dublin literary award. She is an Executive Manager with Dublin City's Culture, Recreation and Amenity Department, reporting to the Council on Arts, Culture, Leisure and Youth Affairs. She serves on the council's Arts and Culture sub-committee and its commemorations sub-committee. She is a member of the Executive Board of the LAI and of its CPD committee, and a member of CILIP.

2 Debby Shorley: Director of Library Services, Imperial College London

Natural Selection in Libraryland – the Changing Landscape of the University Library Fri 11.30am KEYNOTE

ABSTRACT : Academic libraries must evolve in the light of changing demands. We must not lose sight of our main purpose: to meet our users' needs. Some activities traditionally seen as essential, may no longer be worthwhile; and we as librarians must evolve - or risk extinction. Libraries as we know them may not be the best way to deliver information to people in the future. We must be agile and look critically at many of our long held assumptions. It is no longer a question of just doing things differently. Rather we need to do different things.

BIOGRAPHY : Debby Shorley has been Director of Libraries at Imperial College since 2007, after seven years as Librarian at the University of Sussex. Before that, her entire professional career was spent in Northern Ireland, latterly as Assistant Director of Information Services at the University of Ulster. She was President of CILIP from 2005 - 2006 and awarded a CILIP Fellowship in 2004. Debby is currently Head of UK Research Reserve (UKRR), Chair of MIMAS, a Board member of JISC Collections, Association of European Research Libraries (LIBER) and Research Libraries UK (RLUK) and a member of the ABES (Agence Bibliographique de l'Enseignement Supérieur).

3. Nicky Parker, Head of Transformation, Manchester City Council

Renewal: Transforming Libraries in Manchester

Fri 12.15 pm KEYNOTE

ABSTRACT : This session is an account of the highs and lows of the transformation journey undertaken by Manchester's Library Service. It will describe the key elements of that journey from investment approach, estate plan and service redesign to the customer experience improvements achieved, a process that transformed the library into a high performing service located at the heart of the wider City Council Transformation Programme. Taking an innovative approach to co-location, joint investment and partnership working has positioned

the service in the wider strategic aims of the City including health, employment and economic growth.

BIOGRAPHY : Nicky Parker is the Head of Transformation and Business Improvement at Manchester City Council where she was previously Head of Libraries. She is responsible for delivering the council wide Transformation programme and leads Manchester's Collaborative Improvement and Efficiency Programme with the Police and 12 other local authorities. The Transformation agenda includes the delivery of £170m efficiency savings, the integration of health and social services across the city and much more. Nicky is President of the Society of Chief Librarians, a Trustee of The Reading Agency and, outside work, of several youth organisations.

FRIDAY AFTERNOON WORKSHOPS

CHOOSE 2 FROM 4 - H or I & J or K

WORKSHOP H

Dr Eva Hornung, Librarian, Curriculum Development Unit, City of Dublin Vocational Education Centre

CPD: D-I-Y Strategies for the Solo Librarian Friday 2.30 pm

ABSTRACT : Continuing professional development (CPD) is a crucial task for any librarian. Solo librarians, however, encounter many barriers and need to find innovative solutions to keep up to date. The paper will present some of the findings derived from a recently completed PhD. By exploring the qualitatively different ways in which solos in Ireland understand CPD, this phenomenographic study examined their experiences of the various ways and circumstances in which they learn. Based on an analysis of 30 semi-structured interviews five qualitatively distinct categories emerged. These conceptions informed librarians' opinions on which types of CPD were seen as being effective.

BIOGRAPHY : Dr Eva Hornung began her career as a Children's Librarian in Germany, before moving to Ireland in 1999 for further studies at UCD. Since

2001 she has managed the library in the City of Dublin Vocational Education Centre Curriculum Development Unit, a teacher education centre. Her PhD thesis, on CPD for one-person librarians, won a “highly commended” award at the 2011 Emerald/EFMD Outstanding Doctoral Research Awards. She is the current chair of the Academic & Special Libraries Section of the LAI. Her interests include professional development, copyright and access to information issues, as well as new technologies.

WORKSHOP I

Deirdre Wildy, Head of Special Collections and Archives at Queen’s University Library.

Queen’s and the JSTOR Ireland Collection Fri 2.30pm

ABSTRACT : In 2006, Queen’s approached JSTOR, as a potential partner, to collaborate on the creation of a digital collection of core e-resources from and about Ireland based on the Library’s own resources. With funding from JISC, Queen’s proposed a working partnership, utilising JSTOR’s existing preservation and delivery system, to offer this collection to institutions around the globe. This presentation will outline the history of the project, the groundbreaking business model, the curatorial process, the global take up and the benefits that have resulted both in terms of collection digitisation and the profile of the Library and its collections.

BIOGRAPHY : Deirdre Wildy is Head of Special Collections and Archives at Queen’s University Library. She conceived the idea of the partnership with JSTOR and went on, in collaboration with colleagues, to manage the project on behalf of the Library. She worked on the RASCAL NI project, a scheme that now extends across the island of Ireland; she was also the first Project Officer for the Northern Ireland Publications Resource, and is currently a NIPR Board Member.

WORKSHOP J

Dr Maria Souden, Postdoctoral Research Fellow, University College Dublin, School of Information and Library Studies

Professional Development 2.0: Establishing an Online Presence in Support of your Current Practice and Future Career Fri 3.45 pm

ABSTRACT : The “new professional development” is so much more than just going to training sessions - it’s about cultivating a practice of inquiry, engagement and collaboration that fosters lifelong learning and development. Social media and Web 2.0 provide essential tools for facilitating active learning and creating professional community, but establishing a professional online presence can be daunting. This workshop will help you to see how reflective practice in a 2.0 way can energize and engage your professional development, and help you get started with establishing a professional web presence and a personal learning network.

BIOGRAPHY : Maria Souden has published research on public library community engagement and outcomes-based evaluation of library programs and services. Dr Souden currently teaches postgraduate modules in *Management of Information Environments* and *Contemporary Issues in Professional Practice*, where she is passionate about engaging her students in reflective practice, ePortfolio development, and the establishment of personal learning networks.

WORKSHOP K

Dr Jessica Bates - Course Director, Library and Information Management, University of Ulster With contributions from Elaine Mulholland Head of Learning Resources and Chief Librarian at the South Eastern Regional College and Sarah Smyth, Assistant Librarian, University of Ulster

Using Research in the Workplace: Evidence-based Library Management. Case Studies: eBooks in University and College Libraries Friday 3.45 pm

ABSTRACT : This workshop will provide an overview of current practice and literature on EBL and include a case study of eBook research in university and college libraries in Northern Ireland and how such research can contribute to evidence-based decision making in libraries. There will be an opportunity for discussion and Q&A in relation to implementing evidence-based library

management as part of the ongoing process of transforming library and information services.

BIOGRAPHIES : In 2009 **Dr Jessica Bates** joined the University of Ulster as Course Director for the Library and Information Management programme (Postgraduate Certificate, Diploma, MSc) in the School of Education. She was previously a lecturer at University College Dublin in the School of Information and Library Studies. Her PhD was on the information needs of adults in a disadvantaged neighbourhood in Dublin city. She is actively publishing across a range of library and information areas that include the information worlds of migrants; library provision; and library and information education. Jessica is a member of the University of Ulster Institute for Research in the Social Sciences (IRISS). **Elaine Mulholland** has been Head of Learning Resources and Chief Librarian at the South Eastern Regional College since 2009. A graduate of the University of Ulster, Elaine began her library career at the University of Maine in 1993. She taught English in Japan before resuming her career working at Queen's University. She was LRC Manager for East Down FE Institute and then, LRC Manager of Lisburn Institute of Further and Higher Education. She recently gained her MSc in Library and Information Management. Currently Chair of the Japan Exchange and Teaching Association for N. Ireland, she is an executive committee member of LISC, representing Colleges, and a NI Career Development Group (CILIP) committee member. **Sarah Smyth** has had experience of library and information work in several sectors, public libraries and the Further and Higher Education sectors. Having recently gained her Master's degree in Library and Information Management with distinction, she currently holds the post of Assistant Librarian at Ulster's Coleraine campus. Sarah's Master's research centred upon the use and perception of e-books by Ulster students and illustrates her interest in how technology is changing the modern information landscape.